## Quarndon Support Group - Newsletter 6 April 2020



The Quarndon Support Group was set up just over two weeks ago and is proving very successful. It is one of many such groups across the country.

The steering group meets regularly using Zoom to discuss issues.

There are over 50 volunteer households, which is fantastic in a village of this size. They are helping people with a whole range of requirements including shopping, getting prescriptions and phone chats.



1 Picture by Keith Thomas

The big story is the success of Rebecca's new venture at Queenies to act as essentials food and household pre-order only collect and delivery service for the parish. In fact, it was too successful in the first few days when it proved difficult to process 35 or so orders, far more than originally expected! After some teething troubles the process is now working smoothly. Apologies to those who experienced difficulties while the process was sorted out. Many thanks to those people who have sent in orders and of course thanks to Rebecca for coping with the extra work and organising. If you decide to use this service, please see the QPC website for details of what is available and how to

order here www.quarndon-pc.gov.uk/local-food-and-servicesuppliers

The website <a href="www.quarndon-pc.gov.uk">www.quarndon-pc.gov.uk</a> is proving very useful in providing information and updates. You will find a growing number of suppliers and their ordering details on the Covid-19 Quarndon Support pages on the website.

I suspect that everyone is getting bored with this enforced idleness, especially during the fine weather. So, any suggestions would be welcome.

Much of the data held by the Steering Group is sensitive, including names, addresses and contact details Therefore we are managing data security on the basis of advice on the Information Commissioners Office website.

Please let us know if you have any suggestions about the Group. We would welcome stories about what has been achieved and your personal involvement. Don't use real names please.

Social media is another way to publicise and involve people. Would you be interested if we set up a Facebook account. Or would you like to set it up and manage it?

We need to ensure that we are made aware of anyone else in the parish who might need help. If you can help directly yourself, then great please do so, but otherwise please let us know.

WARNING: criminals are taking advantage of the emergency to obtain money or cause chaos. Do watch out for phishing emails and scam phone calls. Doorstep scams involve visits to elderly people with offers to buy food - they take the money but never return!

## **Contacts:**

Phone Isobel 840702 or Clare 840138 – to request help web@quarndon-pc.gov.uk- information for the website chairman@quarndon-pc.gov.uk - general queries